# CLINICAL DIRECTIVE  03/2012

**FROM:** Medical Director  

**TO:** Emergency Medical Controllers  

**SUBJECT:** Protocol 12 Convulsions/Fittings  

The call determinants 12-ALPHA-1, 12-ALPHA-2, 12-ALPHA-3 in ProQA should be upgraded in all cases to a Bravo response. Select Bravo override to ensure a lights and siren response  

**RATIONALE:**  
NAS has had a number of calls in recent months where the call was given a Chief complaint of 12-ALPHA by the call taker in ProQA and on crew arrival the patient was found to be unconscious, still seizing or had other concerning symptoms not compatible with an ALPHA call. Also note in critical EMD information for chief complaint protocol 12, the call taker is advised to stay on the line until the patient starts to wake up.  

**EFFECTIVE FROM:**  
March 5th 2012  

**EFFECTIVE TO:**  
Indefinitely  

**QUESTIONS OR COMMENTS ON THIS DIRECTIVE:**  
Control Centre Manager

Clinical Directives are formulated by the National Ambulance Service Medical Directorate, the National Ambulance Service Education and Competency Assurance Team, the Dublin Fire Brigade Medical Director, the Dublin Fire Brigade EMS Support Team and the Irish Coast Guard Chief Crewman (Standards). Clinical Directives apply to all relevant staff in the HSE National Ambulance Service, Dublin Fire Brigade and Irish Coast Guard helicopter winch-crew.