



Issue Date: 13th November 2021

SAFETY ALERT NOTICE.



**Drug / Product / Device : 211 Ambulance
Rear Saloon Stepwell LED**

Identified Issue / Concern / Problem/ Evidence of harm.

On Friday evening 12th November smoke was observed around the side door of a 211 year Emergency Ambulance, when the saloon door was opened a small fire was observed in the area of the footwell around the LED Light.

Actions Required / Risk Treatment strategy

As it is not yet possible to determine what occurred here and whether it could apply elsewhere,

- In each 211 model year EA please inspect visually the stepwell lights for any sign of damage or burning. Do not attempt to remove the light or dislodge. Visual inspection in situ is all that is required.
- Please confirm to your Supervisor / ORM that this has occurred.
- Any damage is to be reported via defect form and NIRF and assessment by Wilker / Patron undertaken.
- Please engage with supervisor and/or ORM for guidance prior to withdrawing any vehicle from service.

In the event of observing smoke or flame in this or any other area of the vehicle please in the first instance ensure the safety of yourself, patients and others. Then if safe to do so suppress the fire with appropriate fire extinguisher and if necessary, call the Fire Brigade.

Further guidance will follow when the incident has been reviewed.

Issued by: Quality & Patient Safety Team